



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 4, 2022

Mr. Craig Roths
Arrow Manufacturing, Inc.
801 S East St.
Rock Rapids, IA 51246

NEF-107MR
21V-974

Subject: Brake Line Routing May Cause Brake Fluid Leak

Dear Mr. Roths:

This letter serves to acknowledge Arrow Manufacturing, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ARROW MANUFACTURING/RAM 4500/2019-2021
ARROW MANUFACTURING/RAM 5500/2019-2021

Mfr's Report Date: December 16, 2021

NHTSA Campaign Number: 21V-974

Components:

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC:CALIPER

Potential Number of Units Affected: 21

Problem Description:

Arrow Manufacturing, Inc. (Arrow) is recalling certain 2019-2021 Ram 4500 and 5500 cab chassis equipped with LiquidSpring Compressible Liquid Adaptive Suspension Systems (C.L.A.S.S.). The rear brake caliper flexible line may contact a suspension component, causing a brake fluid leak.

Consequence:

A brake fluid leak may cause partial or complete loss of the rear brakes, increasing the risk of a crash.

Remedy:

Dealers installed a kit to modify the rear brake caliper flexible line mounting, and inspected and replaced worn brake lines as necessary, free of charge. All affected vehicles have been repaired and therefore no owner notification letters will be sent. Owners may contact Arrow Manufacturing customer service at 1-712-261-3157.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Arrow Manufacturing, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement