



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 16, 2021

Mr. Gerard Hones  
Mack Trucks, Inc.  
7900 National Service Road  
Greensboro, NC 27409

NEF-107MR  
21V-953

**Subject:** Parking Brake May Release Unexpectedly

Dear Mr. Hones:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MACK/TERRAPRO (MRU)/2008-2019

MACK/TERRAPRO (TE)/2019-2022

**Mfr's Report Date:** December 9, 2021

**NHTSA Campaign Number:** 21V-953

**Components:**

PARKING BRAKE

**Potential Number of Units Affected:** 20,668

**Problem Description:**

Mack Trucks, Inc. (Mack) is recalling certain 2008-2019 TerraPro (MRU) and 2019-2022 TerraPro (TE) vehicles. A brake control valve air leak into the attached exhaust hose can create excessive back pressure, causing the parking brake to release unexpectedly.

**Consequence:**

The unexpected release of the parking brake may allow the vehicle to rollaway, increasing the risk of a crash.

**Remedy:**

Dealers will remove the exhaust tube and fitting from the valve, free of charge. Owner notification letters are expected to be mailed February 4, 2022. Owners may contact Mack customer service at 1-800-866-1177. Mack's number for this recall is SC0433.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mack Trucks, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement