



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 14, 2021

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-107SS
21V-947

Subject: Control Module Shutdown Can Reduce Engine Power

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/Q5/2018-2022
AUDI/SQ5/2018-2022

Mfr's Report Date: December 8, 2021

NHTSA Campaign Number: 21V-947

Components:

ELECTRICAL SYSTEM:BODY CONTROL MODULE/BCM
STRUCTURE:BODY

Potential Number of Units Affected: 288,991

Problem Description:

Volkswagen Group of America, Inc. (Audi) is recalling certain 2021-2022 Q5 Sportback, SQ5 Sportback, 2018-2022 Q5, and SQ5 vehicles. A liquid spill in the rear seat, or water ingress from an insufficient body seam underneath the vehicle may allow liquid to penetrate the gateway control module, causing it to shutdown.

Consequence:

A gateway control module shutdown will suddenly reduce engine power, increasing the risk of a crash.

Remedy:

Dealers will install a protective cover on the gateway control module and seal an underbody seam as necessary, free of charge. Owner notification letters are expected to be mailed February 24, 2022. Owners may contact Audi customer service at 1-800-253-2834. Audi's number for this recall is 90S9.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide details regarding the 16 September 2021 meeting between Audi and NHTSA, as well as the number of reports received that are potentially related to this issue with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volkswagen Group of America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement