



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 24, 2021

Mr. Jeff Chang
Honda (American Honda Motor Co.)
1919 Torrance Blvd
Torrance, CA 90501

NEF-107JK
21V-900

Subject: Seat Belt Retractor Malfunction/FMVSS 208

Dear Mr. Chang:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HONDA/ACCORD/2021
HONDA/ACCORD HYBRID/2021
HONDA/CR-V/2021
HONDA/CR-V HYBRID/2022
HONDA/INSIGHT/2022
HONDA/RIDGELINE/2021

Mfr's Report Date: November 18, 2021

NHTSA Campaign Number: 21V-900

Components:

SEAT BELTS:REAR/OTHER:RETRACTOR

Potential Number of Units Affected: 4,346

Problem Description:

Honda (American Honda Motor Co.) is recalling certain 2021 Accord Sedan, Accord Hybrid, CR-V, Ridgeline, 2022 Insight and CR-V Hybrid vehicles. The automatic locking retractor on the second-row center seat belt assembly may deactivate improperly, which can result in an unsecured child restraint system. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 208, "Occupant Crash Protection."

Consequence:

An unsecured child restraint system can increase the risk of injury during a crash.

Remedy:

Dealers will replace the second-row center seat belt assembly, free of charge. Owner notification letters are expected to be mailed January 17, 2022. Owners may contact Honda customer service at 1-888-234-2138.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Honda (American Honda Motor Co.)'s contact for this recall will be Jennifer Kruger who may be reached by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement