



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 4, 2021

Ms. Hanah Klodzinski
Recall Compliance Coordinator
Thor Motor Coach
PO Box 1486
Elkhart , IN 46515

NEF-107KL
21V-845

Subject: External Compartment Door May Separate

Dear Ms. Klodzinski:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOR/CHALLENGER/2017
THOR/MIRAMAR/2017
THOR/OUTLAW/2017

Mfr's Report Date: October 29, 2021

NHTSA Campaign Number: 21V-845

Components:

STRUCTURE:BODY:DOOR

Potential Number of Units Affected: 424

Problem Description:

Thor Motor Coach (TMC) is recalling certain 2017 Challenger, Miramar, and Outlaw motorhomes. The external compartment outer door skin may separate from the motorhome during transit.

Consequence:

A door skin that separates during transit can become a road hazard, increasing the risk of a crash.

Remedy:

Dealers will inspect the compartment door skin and replace the door as necessary, free of charge. Owner notification letters are expected to be mailed December 29, 2021. TMC's number for this recall is RC000247. Owner's may contact TMC customer service at 1-877-855-2867.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Thor Motor Coach's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement