

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 5, 2021

Mr. J.S. (Jurassic) Park VP/ Chief Safety Officer Kia Motors America 111 Peters Canyon Road Irvine, CA 92606-1790

NEF-107JK

21V-844

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Engine Damage May Cause Stall or Fire

Dear Mr. Park:

This letter serves to acknowledge Kia Motors America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KIA/OPTIMA HYBRID/2017-2018 KIA/OPTIMA PHEV/2017-2018

Mfr's Report Date: October 29, 2021

NHTSA Campaign Number: 21V-844

Components:

ENGINE

Potential Number of Units Affected: 10,731

Problem Description:

Kia Motors America (Kia) is recalling certain 2017-2018 Optima Hybrid and Optima Plug-In Hybrid vehicles. The connecting rod bearings inside the engine may wear prematurely, which can result in engine damage.

Consequence:

A damaged engine can increase the risk of a fire or it can cause an engine stall, increasing the risk of a crash.

Remedy:

Dealers will inspect the engine. If bearing damage is found, the engine will be replaced. Dealers will also install a software update containing a Knock Sensor Detection System (KSDS). Repairs will be performed free of charge. Owner notification letters are expected to be mailed November 29, 2021. Owners may contact Kia customer service at 1-800-333-4542. Kia's number for this recall is SC218.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the engine. If your company manufactured the component itself, then please state so in the 573.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Kia Motors America's contact for this recall will be Jennifer Kruger who may be reached by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

