



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 25, 2021

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-107SS
21V-825

Subject: Rear-View Camera Image May Not Display/FMVSS 111

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/A3/2022
AUDI/A4/2022
AUDI/A5/2022
AUDI/A8/2021
AUDI/E-TRON/2022
AUDI/Q3/2022
AUDI/Q5/2022
AUDI/Q7/2022
AUDI/Q8/2022
AUDI/RS Q8/2022
AUDI/RS6/2022
AUDI/S3/2022
AUDI/S5/2022
AUDI/S8/2021
AUDI/SQ7/2022
AUDI/SQ8/2022

Mfr's Report Date: October 20, 2021

NHTSA Campaign Number: 21V-825

Components:

BACK OVER PREVENTION: SENSING SYSTEM: CAMERA

Potential Number of Units Affected: 2,857

Problem Description:

Volkswagen Group of America, Inc. (Audi) is recalling certain 2021 Audi A8 and S8, 2022 Audi A5 Sportback, A4 Sedan, E-Tron GT, Q3, Q5, RS6 Avant, A3 Sedan, S5 Sportback, Q5 Sportback, Q7, Q8, RSQ8, SQ7, SQ8, and S3 Sedan vehicles. A software error may prevent the rear-view image from initially displaying when the vehicle begins to reverse. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 111, "Rear Visibility."



Consequence:

A rear-view camera that does not display an image reduces the driver's rear view, increasing the risk of a crash.

Remedy:

Dealers will update the infotainment unit parameters, free of charge. Owner notification letters are expected to be mailed December 17, 2021. Owners may contact Audi customer service at 1-800-253-2834. Audi's number for this recall is 91CR.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volkswagen Group of America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement