



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 26, 2021

Mr. Greg Gunther
Department Manager VCA
Mercedes-Benz USA, LLC
13470 International Parkway
Jacksonville, FL 32218

NEF-107JK
21V-818

Subject: Seats Assembled Incorrectly

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES-BENZ/AMG C63/2020
MERCEDES-BENZ/AMG GLE53/2021
MERCEDES-BENZ/GLE350/2020
MERCEDES-BENZ/GLE450/2020
MERCEDES-BENZ/GLS450/2020
MERCEDES-BENZ/GLS580/2020

Mfr's Report Date: October 18, 2021

NHTSA Campaign Number: 21V-818

Components:

SEATS

Potential Number of Units Affected: 27

Problem Description:

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2020 GLS450, GLS580, GLE350, GLE450, AMG C63, and 2021 AMG GLE53 vehicles. The seats may have been assembled incorrectly.

Consequence:

Incorrectly assembled seats may not properly restrain an occupant during a crash, increasing the risk of injury.

Remedy:

Dealers will inspect and repair the seats, as necessary, free of charge. Owner notification letters are expected to be mailed December 17, 2021. Owners may contact MBUSA customer service at 1-800-367-6372.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

A description of the defect or noncompliance, including both a brief summary and a detailed description of the nature and physical location (if applicable) of the defect or noncompliance (49 CFR 573.6 (c)(5)). Please amend the defect description to provide more detail regarding the misassembled seats.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mercedes-Benz USA, LLC's contact for this recall will be Jennifer Kruger who may be reached by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement