



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 22, 2021

Mr. Barry Wolff
Senior Director of Risk Management
Braun Corporation
631 West 11th Street
Winamac, IN 46996

NEF-107DM
21V-817

Subject: Possible Transmission Fluid Leak

Dear Mr. Wolff:

This letter serves to acknowledge Braun Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/TRVERSE/2020-2021

Mfr's Report Date: October 18, 2021

NHTSA Campaign Number: 21V-817

Components:

POWER TRAIN:AUTOMATIC TRANSMISSION

Potential Number of Units Affected: 639

Problem Description:

Braun Corporation (Braun) is recalling certain 2020-2021 Chevrolet Traverse wheelchair accessible vehicles with Power In-floor Ramp conversion. The screw and clip that hold the inner wheel-well plastic shroud in place may chafe against the transmission case, possibly resulting in a transmission fluid leak.

Consequence:

A transmission fluid leak can cause a loss of drive power, increasing the risk of a crash. In addition, a leak in the presence of an ignition source increases the risk of a fire.

Remedy:

Dealers will replace the screw and clip, and inspect for signs of contact with the transmission, free of charge. Owner notification letters are expected to be mailed December 17, 2021. Owners may contact Braun customer service at 1-877-488-0359.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

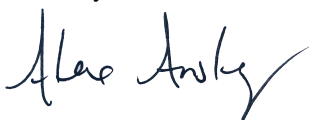
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Braun Corporation's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement