

U.S. Department of Transportation

# National Highway Traffic Safety Administration

October 20, 2021

Ms. Robin Grangruth Legal Specialist KTM North America, Inc. 38429 Innovation Ct Murrieta, CA 92563 NEF-107JK 21V-792

1200 New Jersey Avenue SE Washington, DC 20590

**Subject:** Inoperable Clutch

Dear Ms. Grangruth:

This letter serves to acknowledge KTM North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

HUSQVARNA/701 ENDURO LR/2020 HUSQVARNA/701 SUPERMOTO/2018-2020 HUSQVARNA/ENDURO/2018-2020 HUSQVARNA/SVARTPILEN 701/2019-2020 HUSQVARNA/VITPILEN 701/2018-2020 KTM/690 DUKE/2018-2019 KTM/690 ENDURO R/2018-2020 KTM/690 SMC R/2019-2020

Mfr's Report Date: October 12, 2021

NHTSA Campaign Number: 21V-792

**Components:** 

POWER TRAIN: CLUTCH ASSEMBLY: SLAVE CYLINDER

**Potential Number of Units Affected:** 8.398

### **Problem Description:**

KTM North America, Inc. (KTM) is recalling certain 2018-2020 690 Enduro R, Vitpilen 701, 701 Enduro, 701 Supermoto, 2019-2020 690 SMC R, Svartpilen, 2018-2019 690 Duke, and 2020 701 Enduro LR motorcycles. The bellow-style gasket on the clutch slave cylinder may have been damaged during manufacturing, which could cause the clutch to become inoperable and not disengage when the clutch lever is pulled in.

### **Consequence:**

An inoperable clutch increases the risk of a crash.

### Remedy:

Dealers will inspect the clutch slave cylinder and replace it if necessary, free of charge. Owner notification letters are expected to be



mailed December 3, 2021. Owners may contact KTM customer service at 1-888-985-6090. KTM's numbers for this recall are KTB2112 and HTB2110.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

The information in your report suggests that KTM North America, Inc. may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6 Significant civil penalties can be assessed for this violation.

We have received KTM's proposed owner notification letter and approved it for distribution.

## Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

KTM North America, Inc.'s contact for this recall will be Jennifer Kruger who may be reached by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

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