



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 30, 2021

Ms. Liz Jones
Tiffin Motorhomes, Inc.
105 2nd Street NW
Red Bay, AL 35582

NEF-107KL
21V-753

Subject: Holding Tank Could Drop Onto Exhaust Pipe

Dear Ms. Jones:

This letter serves to acknowledge Tiffin Motorhomes, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TIFFIN/WAYFARER/2018-2022

Mfr's Report Date: September 28, 2021

NHTSA Campaign Number: 21V-753

Components:

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER:PLUMBING:POTABLE:STORAGE TANK
EQUIPMENT:RECREATIONAL VEHICLE/TRAILER:PLUMBING:SEWAGE/BLACK/STORAGE TANK

Potential Number of Units Affected: 2,461

Problem Description:

Tiffin Motorhomes, Inc. (Tiffin) is recalling certain 2018-2022 Wayfarer vehicles. The rear-center holding tank water pan bolts may pull through the lip of the pan, allowing the tank to drop down onto the exhaust pipe.

Consequence:

The tank falling onto the exhaust can affect vehicle stability, and increase the risk of a crash.

Remedy:

Dealers will inspect and as necessary, replace any damaged holding pans. In addition, metal straps and a washer plate will be installed. Repairs will be performed free of charge. Owner notification letters are expected to be mailed November 22, 2021. Owners may contact Tiffin customer services at 1-256-356-8661. Tiffin's number for this recall is WAY-102.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Tiffin Motorhomes, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement