



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 13, 2021

Mr. Wesley Chestnut
Shyft Group
41280 Bridge Street
Novi, MI 48375

NEF-107MR
21V-752

Subject: Broken Shaft Seal May Cause Loss of Power Steering

Dear Mr. Chestnut:

This letter serves to acknowledge Shyft Group's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SPARTAN/K3/2020-2022
SPARTAN/K4/2020-2022

Mfr's Report Date: September 27, 2021

NHTSA Campaign Number: 21V-752

Components:

STEERING:HYDRAULIC POWER ASSIST:PUMP

Potential Number of Units Affected: 91

Problem Description:

Shyft Group is recalling certain 2020-2022 Spartan RV Chassis K3 and K4 recreational vehicles. A machining defect may cause pressure to build in the power steering pump and break the shaft seal, resulting in a loss of power steering assist.

Consequence:

A loss of power steering assist increases the risk of a crash.

Remedy:

Shyft Group will inspect the pump serial number, and replace the power steering pump if necessary, free of charge. Owner notification letters are expected to be mailed on October 27, 2021. Owners may contact Shyft Group's customer service at 1-800-582-3454. Shyft Group's number for this recall is 21-21.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Shyft Group's proposed owner notification letter and have approved it for distribution.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Shyft Group's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement