

U.S. Department of Transportation

National Highway Traffic Safety Administration

September 27, 2021

Ms. Sabrina Groshek
Executive Director, Global Systems & Product Investigation
General Motors, LLC
General Motors Company

NEF-107DM
21V-739

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Power Control Module May Cause Fuel Pump Failure

Dear Ms. Groshek:

This letter serves to acknowledge General Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

29427 Louis Chevrolet Road Warren, MI 48093-2350

CADILLAC/ESCALADE/2021 CADILLAC/ESCALADE ESV/2021 CHEVROLET/SUBURBAN/2021 CHEVROLET/TAHOE/2021 GMC/YUKON/2021 GMC/YUKON XL/2021

Mfr's Report Date: September 23, 2021

NHTSA Campaign Number: 21V-739

Components:

FUEL SYSTEM, GASOLINE: DELIVERY: FUEL PUMP: CONTROL/DRIVE MODULE

Potential Number of Units Affected: 14,939

Problem Description:

General Motors, LLC (GM) is recalling certain 2021 Cadillac Escalade, Escalade ESV, Chevrolet Suburban, Tahoe, GMC Yukon, and Yukon XL vehicles. The fuel pump power control module may cause the fuel pump to fail or operate intermittently, which can interrupt fuel flow to the engine, and cause an unexpected engine stall.

Consequence:

An engine stall increases the risk of a crash.

Remedy

Dealers will replace the fuel pump power control module, free of charge. Owner notification letters are expected to be mailed November 8, 2021. Owners may contact Chevrolet customer service at 1-800-222-1020; Cadillac customer service at 1-800-458-8006; or GMC customer service at 1-800-462-8782. GM's number for this recall is N212332040.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

General Motors, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

