



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 27, 2021

Ms. Zoila Turley  
Regulatory Compliance Manager  
Ducati North America  
448 E. Middlefield Road  
Mountain View, CA 94043

NEF-107DM  
21V-738

**Subject:** Side Stand Not Welded Properly

Dear Ms. Turley:

This letter serves to acknowledge Ducati North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DUCATI/HYPERMOTARD/2019

**Mfr's Report Date:** September 24, 2021

**NHTSA Campaign Number:** 21V-738

**Components:**

STRUCTURE:MOTORCYCLE:KICKSTAND/CENTER STAND

**Potential Number of Units Affected:** 205

**Problem Description:**

Ducati North America (Ducati) is recalling certain 2019 Hypermotard 950 SP motorcycles. The side stand may be improperly welded, potentially causing the stand to break.

**Consequence:**

A broken side stand could result in the motorcycle falling down, increasing the risk of injury.

**Remedy:**

Dealers will install a new side stand, free of charge. Owner notification letters are expected to be mailed October 22, 2021. Owners may contact Ducati customer service at 1-888-391-5446. Ducati's number for this recall is SRV-RCL-21-011.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Ducati North America's contact for this recall will be DeMara Magruder who may be reached by email at [demara.magruder@dot.gov](mailto:demara.magruder@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement