



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 21, 2021

Mr. Gregory Vismara  
Vice President Engineering  
Gillig, LLC  
25800 Clawiter Road  
Hayward, CA 94545

NEF-107MR  
21V-705

**Subject:** Shutdown Override Switch May Not Function

Dear Mr. Vismara:

This letter serves to acknowledge Gillig, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

GILLIG/LOW FLOOR ELECTRIC/2020-2021

**Mfr's Report Date:** September 10, 2021

**NHTSA Campaign Number:** 21V-705

**Components:**

ELECTRICAL SYSTEM  
ELECTRICAL SYSTEM:PROPULSION SYSTEM

**Potential Number of Units Affected:** 15

**Problem Description:**

Gillig, LLC (Gillig) is recalling certain 2020-2021 Low Floor Battery Electric vehicles equipped with Cummins Electric Drivetrain Systems. When a system shutdown occurs, the high voltage shutdown override switch may not function, with no warning to the driver.

**Consequence:**

An unexpected vehicle shutdown without the ability to override it can increase the risk of a crash.

**Remedy:**

Dealers will inspect and update as necessary, the parameter settings for the protection override switch, free of charge. Owner notification letters are expected to be mailed on November 1, 2021. Owners may contact Gillig's customer service at 1-800-735-1500 or 1-510-264-5073.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Gillig, LLC's contact for this recall will be Michelle Rice who may be reached by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement