



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 10, 2021

Mr. Gerard Hones
Mack Trucks, Inc.
7900 National Service Road
Greensboro, NC 27409

NEF-107MR
21V-684

Subject: Brake Pedal Cotter Pin Not Installed Properly

Dear Mr. Hones:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MACK/MD/2020-2022

Mfr's Report Date: September 1, 2021

NHTSA Campaign Number: 21V-684

Components:

SERVICE BRAKES, HYDRAULIC:PEDALS AND LINKAGES

Potential Number of Units Affected: 2,823

Problem Description:

Mack Trucks, Inc. (Mack) is recalling certain 2020-2022 Mack MD vehicles. The cotter pin that retains the brake pedal clevis pin may not have been properly installed, which could result in an unsecured brake pedal.

Consequence:

An unsecured brake pedal can cause a loss of braking ability and increase the risk of a crash.

Remedy:

Dealers will inspect the cotter pin installation and repair it as necessary, free of charge. Owner notification letters are expected to be mailed on September 13, 2021. Owners are advised to not drive their vehicles until the remedy has been performed. Owners may contact Mack's customer service at 1-800-866-1177. Mack's number for this recall is SC0429.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Mack's proposed owner notification letter and have approved it for distribution.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mack Trucks, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement