



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 10, 2021

Ms. Liz Jones
Tiffin Motorhomes, Inc.
105 2nd Street NW
Red Bay, AL 35582

NEF-107KL
21V-680

Subject: Seat Belts Not Installed Properly/FMVSS 210

Dear Ms. Jones:

This letter serves to acknowledge Tiffin Motorhomes, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TIFFIN/ALLEGRO/2018-2022
TIFFIN/ALLEGRO BREEZE/2018-2022
TIFFIN/ALLEGRO BUS/2018-2022
TIFFIN/ALLEGRO RED/2018-2022
TIFFIN/PHAETON/2018-2022
TIFFIN/ZEPHYR/2018-2021

Mfr's Report Date: September 1, 2021

NHTSA Campaign Number: 21V-680

Components:

SEAT BELTS:REAR/OTHER:ANCHORAGE

Potential Number of Units Affected: 10,409

Problem Description:

Tiffin Motorhomes, Inc. (Tiffin) is recalling certain 2018-2022 Allegro Breeze, Allegro Red, Allegro, Allegro Bus, Phaeton, and 2018-2021 Zephyr recreational vehicles. The sofa seat belts may not have been installed correctly, which could result in unsecured passengers. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 210, "Seat Belt Assembly Anchorages."

Consequence:

Unsecured passengers have an increased risk of injury in the event of a crash.

Remedy:

Dealers will inspect and repair the seat belts as necessary, free of charge. Owner notification letters are expected to be mailed October 31, 2021. Owners may contact Tiffin customer service at 1-256-356-8661. Tiffin's number for this recall is TIF-118.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Tiffin Motorhomes, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement