



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 9, 2021

Ms. Robin Grangruth
Legal Specialist
KTM North America, Inc.
38429 Innovation Ct
Murrieta, CA 92563

NEF-107JK
21V-678

Subject: Brake Pad Retaining Clip Mounted Incorrectly

Dear Ms. Grangruth:

This letter serves to acknowledge KTM North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HUSQVARNA/FE 350S/2022
HUSQVARNA/FE 501S/2022

Mfr's Report Date: August 31, 2021

NHTSA Campaign Number: 21V-678

Components:

SERVICE BRAKES, HYDRAULIC:CRITICAL FASTENERS
SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC:PADS

Potential Number of Units Affected: 342

Problem Description:

KTM North America, Inc. (KTM) is recalling certain 2022 Husqvarna FE 350s and Husqvarna FE 501s motorcycles. The brake pad retaining clips on the front brake caliper may have been mounted incorrectly, which could result in loose front brake pads.

Consequence:

Loose front brake pads can reduce braking performance, increasing the risk of a crash or injury.

Remedy:

Dealers will inspect and repair the brake pad retaining clips, as necessary, free of charge. Owners are advised to not ride their motorcycles until the repair has been performed. Owner notification letters are expected to be mailed September 20, 2021. Owners may contact KTM customer service at 1-888-985-6090. KTM's number for this recall is HTB2108.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



We have received KTM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)). Please update the remedy to include what repairs may be necessary after the inspection is performed, and that the repairs will be performed free of charge.

AMENDED 573 REQUIRED.

We note that the draft owner notification letter advises owners to not ride their motorcycles until the repairs are performed. Please amend the Part 573 report to also include this information.

AMENDED 573 REQUIRED.

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

KTM North America, Inc.'s contact for this recall will be Jennifer Kruger who may be reached by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink that reads "Alex Ansley". The signature is fluid and cursive, with a checkmark-like flourish at the end.

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement