



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 24, 2021

Mr. Adrian Diaz
Assistant Engineering Director Automotive Safety Office
Ford Motor Company
330 Town Center Drive
Suite 500/5024
Dearborn, MI 48126

NEF-107DM
21V-653

Subject: Front Seatbelt Webbing Routed Incorrectly

Dear Mr. Diaz:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/F-150/2021

Mfr's Report Date: August 23, 2021

NHTSA Campaign Number: 21V-653

Components:

SEAT BELTS:FRONT:WEBBING

Potential Number of Units Affected: 16,430

Problem Description:

Ford Motor Company (Ford) is recalling certain 2021 F-150 Super Cab vehicles. The front seatbelt webbing may be incorrectly routed.

Consequence:

A misrouted seatbelt may not adequately restrain an occupant in a crash, increasing the risk of injury.

Remedy:

Owners are advised to perform a preliminary self-inspection of the front seatbelts. If the passenger-side seatbelt fails inspection, owners should not use the passenger seat until the repair is performed. If the driver-side seatbelt fails inspection, owners should not drive their vehicle until the repair is performed.

Dealers will inspect the front seatbelts and, if the webbing is misrouted, will replace the seatbelt retractor and pretensioner, free of charge. Owner notification letters are expected to be mailed September 27, 2021. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 21C20.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Ford Motor Company's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement