

U.S. Department of Transportation

National Highway Traffic Safety Administration

August 17, 2021

1200 New Jersey Avenue SE Washington, DC 20590

Jennifer Shute Chrysler (FCA US, LLC) 1000 Chrysler Drive Auburn Hills, MI 48326 NEF-107DM 21V-632

Subject: Side Curtain Air Bag Inflator May Rupture

Dear Jennifer Shute:

This letter serves to acknowledge Chrysler (FCA US, LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

RAM/1500/2015-2020 RAM/2500/2015-2016 RAM/3500/2015-2016

Mfr's Report Date: August 12, 2021

NHTSA Campaign Number: 21V-632

Components:

AIR BAGS:SIDE/WINDOW:CURTAIN
AIR BAGS:SIDE/WINDOW:CURTAIN:INFLATOR

Potential Number of Units Affected: 212,373

Problem Description:

Chrysler (FCA US, LLC) is recalling certain 2015-2020 Ram 1500 Classic, 2015-2016 Ram 3500, and Ram 2500 vehicles, and 2016 Ram 3500 Cab Chassis with a gross vehicle weight rating less than 10,000 lbs. The side air bag inflatable curtain (SABIC) inflator end cap may detach from the inflator, or the inflator sidewall may rupture.

Consequence:

A separated inflator end cap or inflator rupture can allow compressed gas to escape, resulting in the end cap or other components being propelled into the vehicle, increasing the risk of injury or crash.

Remedy:

Dealers will inspect and replace as necessary, the SABIC assemblies, free of charge. Owner notification letters are expected to be mailed October 1, 2021. Owners may contact FCA US, LLC customer service at 1-800-853-1403. FCA US, LLC's number for this recall is Y55.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Chrysler (FCA US, LLC)'s contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Slace Andy

Enforcement

