



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 30, 2021

Ms. Sabrina Groshek
Executive Director, Global Systems & Product Investigation
General Motors, LLC
General Motors Company
29427 Louis Chevrolet Road
Warren, MI 48093-2350

NEF-107DM
21V-578

Subject: Spare Tire is Incorrect Size

Dear Ms. Groshek:

This letter serves to acknowledge General Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/SILVERADO 2500/2020-2021
GMC/SIERRA 2500/2020-2021

Mfr's Report Date: July 29, 2021

NHTSA Campaign Number: 21V-578

Components:

TIRES:TEMPORARY/EMERGENCY SPARE TIRE

Potential Number of Units Affected: 86

Problem Description:

General Motors, LLC. (GM) is recalling certain 2020-2021 Chevrolet Silverado 2500 and GMC Sierra 2500 vehicles equipped with a 17" spare tire (RPO ZHQ or ZXT) and either the 20" accessory road tire (RPO REM) or the 18" accessory road tire (RPO Q2V). Operating the spare tire with other 20" or 18" tires can prevent the Anti-Lock Braking System (ABS) from engaging.

Consequence:

An ABS system that cannot control the rear wheels independently increases the risk of a crash.

Remedy:

Dealers will provide the appropriate spare tire and apply a new spare tire information label, free of charge. Owner notification letters are expected to be mailed September 13, 2021. Owners may contact Chevrolet customer service at 1-800-222-1020; GMC customer service at 1-800-462-8782. GM's number for this recall is N212329780.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

General Motors, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement