



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 30, 2021

Mr. Joshua Chard
Director, Corporate and Product Safety
Altec Industries, Inc.
210 Inverness Center Drive
Birmingham, AL 35242

NEF-107MR
21V-548

Subject: Leveling Sprocket Weld Failure

Dear Mr. Chard:

This letter serves to acknowledge Altec Industries, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ALTEC/AA-CLASS/2020
ALTEC/AN-CLASS/2020

Mfr's Report Date: July 21, 2021

NHTSA Campaign Number: 21V-548

Components:

EQUIPMENT:MECHANICAL:BOOM/CRANE/LADDER

Potential Number of Units Affected: 1,284

Problem Description:

Altec Industries, Inc. (Altec) is recalling certain 2020 AA5X/AN5X, AA5X(E)/AN5X(E), AA6X/AN6X, AA6X(E)/AN6X(E), AN4X-OC/AN4X(E)-OC, AN5X-OC/AN5X(E)-OC, AA/AN67-E100, and AA/AN67(E)-E100 vehicles. The leveling sprocket may have a failed weld between the sprocket and hub assembly.

Consequence:

Uncontrolled platform leveling increases the risk of injury and death.

Remedy:

Altec will inspect and replace the damaged sprocket assembly, free of charge. If no damage is observed, a secondary retention kit will be installed to limit rotation of the platform, free of charge. Owner notification letters are expected to be mailed on September 16, 2021. Owners may contact Altec's customer service at 1-877-462-5832. Altec's number for this recall is CSN 828.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Altec Industries, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement