



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 19, 2021

Mr. Greg Gunther
Department Manager VCA
Mercedes-Benz USA, LLC
13470 International Parkway
Jacksonville, FL 32218

NEF-107JK
21V-539

Subject: Incorrect Transmission Overflow Pipe and Filter

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES BENZ/GLK250/2013

Mfr's Report Date: July 16, 2021

NHTSA Campaign Number: 21V-539

Components:

POWER TRAIN:AUTOMATIC TRANSMISSION

Potential Number of Units Affected: 371

Problem Description:

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2013 GLK250 vehicles equipped with 4-cylinder diesel engines. The incorrect type of transmission fluid filter and overflow pipe may have been installed during a service repair, which could result in a transmission fluid leak or control module failure.

Consequence:

A transmission fluid leak can increase the risk of a fire. In addition, a transmission control module failure could result in a vehicle stall, increasing the risk of a crash.

Remedy:

Dealers will replace the overflow pipe and transmission fluid filter, free of charge. Owner notification letters are expected to be mailed September 10, 2021. Owners may contact MBUSA customer service at 1-800-367-6372.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mercedes-Benz USA, LLC's contact for this recall will be Jennifer Kruger who may be reached by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement