



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 15, 2021

Mr. Greg Gunther
Department Manager VCA
Mercedes-Benz USA, LLC
13470 International Parkway
Jacksonville, FL 32218

NEF-107JK
21V-526

Subject: Excessive Voltage at Second-Row Power Outlet

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES-BENZ/GLB250/2020

Mfr's Report Date: July 12, 2021

NHTSA Campaign Number: 21V-526

Components:

ELECTRICAL SYSTEM:WIRING:CONNECTORS/PLUGS:ACCESORY POWER OUTLET/JACK/PORT/USB/
SAE/CIGARETTE LIGHTER

Potential Number of Units Affected: 1,690

Problem Description:

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2020 GLB 250 vehicles. The accessory power outlet for the second-row seating may have excessive voltage due to an incorrect voltage converter socket.

Consequence:

Excessive voltage through the accessory power outlet to a connected device can increase the risk of a fire.

Remedy:

Dealers will inspect and replace the voltage converter, as necessary, free of charge. Owner notification letters are expected to be mailed September 3, 2021. Owners may contact MBUSA customer service at 1-800-367-6372.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mercedes-Benz USA, LLC's contact for this recall will be Jennifer Kruger who may be reached by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement