



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 14, 2021

Mr. Greg Gunther
Department Manager VCA
Mercedes-Benz USA, LLC
13470 International Parkway
Jacksonville, FL 32218

NEF-107JK
21V-509

Subject: Incorrectly Adjusted Headlights/FMVSS 108

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES-BENZ/A220/2019-2020
MERCEDES-BENZ/AMG C43/2019-2020
MERCEDES-BENZ/AMG C63/2019-2020
MERCEDES-BENZ/AMG GLE53/2021
MERCEDES-BENZ/AMG GLE63/2021
MERCEDES-BENZ/C300/2018-2020
MERCEDES-BENZ/GLB250/2020
MERCEDES-BENZ/GLE350/2020-2021
MERCEDES-BENZ/GLE450/2020-2021
MERCEDES-BENZ/GLE580/2020

Mfr's Report Date: July 2, 2021

NHTSA Campaign Number: 21V-509

Components:

EXTERIOR LIGHTING:HEADLIGHTS

Potential Number of Units Affected: 1,467

Problem Description:

Mercedes-Benz LLC (MBUSA) is recalling certain 2018-2020 C300, 2019-2020 A220, AMG C43, AMG C63, 2020 GLE580, GLB250, 2020-2021 GLE450, GLE350, 2021 AMG GLE63, and AMG GLE53 vehicles. The LED headlights may have been incorrectly adjusted during a vehicle repair. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 108, "Lamps, Reflective Devices, and Associated Equipment."

Consequence:

Incorrectly adjusted headlights may reduce visibility, increasing the risk of a crash.

Remedy:

Dealers will replace the LED headlights, free of charge. Owner notification letters are expected to be mailed August 31, 2021. Owners may contact MBUSA customer service at 1-800-367-6372.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mercedes-Benz USA, LLC's contact for this recall will be Jennifer Kruger who may be reached by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement