



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 29, 2021

Mr. Will Swindell
Senior Engineer
Nissan North America, Inc.
P.O. Box 685001
Franklin, TN 37068

NEF-107SS
21V-471

Subject: Front Turn Signal Bulbs Can Fail To Illuminate

Dear Mr. Swindell:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NISSAN/TITAN/2020-2021
NISSAN/TITAN XD/2020-2021
NISSAN/VERSA/2020-2021

Mfr's Report Date: June 23, 2021

NHTSA Campaign Number: 21V-471

Components:

EXTERIOR LIGHTING:TURN SIGNAL:BULBS

Potential Number of Units Affected: 30,799

Problem Description:

Nissan North America, Inc. (Nissan) is recalling certain 2020-2021 Titan, Titan XD, and Versa vehicles. The front right and/or left turn signal bulb can crack and fail to illuminate.

Consequence:

Inoperable front turn signals cannot alert on-coming drivers and/or pedestrians that the vehicle will be turning, increasing the risk of a crash.

Remedy:

Dealers will inspect and replace the bulbs as necessary, free of charge. Owner notification letters are expected to be mailed August 20, 2021. Owners may contact Nissan customer service at 1-800-867-7669. Nissan's numbers for this recall are PM986 and PC811.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Nissan North America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement