



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 25, 2021

Mr. David Mihalick  
Standards Compliance Manager  
KZRV, L.P.  
419 W. Pike Street  
Jackson Center, OH 45334

NEF-107KL  
21V-460

**Subject:** Low Tongue Weight May Affect Trailer Stability

Dear Mr. Mihalick:

This letter serves to acknowledge KZRV, L.P.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

KZRV/CONNECT/2021

**Mfr's Report Date:** June 18, 2021

**NHTSA Campaign Number:** 21V-460

**Components:**

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER  
TRAILER HITCHES

**Potential Number of Units Affected:** 74

**Problem Description:**

KZRV, L.P. (KZRV) is recalling certain 2021 Connect travel trailers. The trailer tongue weight is too low, which may not apply enough downward force to the hitch of the tow vehicle, causing the trailer to be unstable at highway speeds.

**Consequence:**

An unstable trailer can cause a loss of vehicle control, increasing the risk of a crash.

**Remedy:**

Dealers will increase the tongue weight by adding additional weight to the tongue or by moving the axles, free of charge. Owner notification letters are expected to be mailed August 13, 2021. Owners may contact KZRV customer service at 1-800-768-4016 ext. 154 or 153. KZRV's number for this recall KZ\_2021-04.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

KZRV, L.P.'s contact for this recall will be Kristin Lepper who may be reached by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement