

U.S. Department of Transportation

National Highway Traffic Safety Administration

June 23, 2021

Mr. John Kobylarz Safety Compliance Manager Jaguar Land Rover North America, LLC 100 Jaguar Land Rover Way Mahwah, NJ 07495 NEF-107JK 21V-457

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Loss of Electrical Power from Loose Ground Stud

Dear Mr. Kobylarz:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LAND ROVER/DISCOVERY/2020-2021

Mfr's Report Date: June 17, 2021

NHTSA Campaign Number: 21V-457

Components:

ELECTRICAL SYSTEM:12V/24V/48V BATTERY

Potential Number of Units Affected: 1,383

Problem Description:

Jaguar Land Rover North America, LLC (Land Rover) is recalling certain 2020-2021 Land Rover Discovery vehicles. A loose contact between the battery ground stud and the chassis may result in various electrical faults, possibly causing a loss of electrical power or the vehicle to shut down while driving.

Consequence:

A vehicle that shuts down or loses exterior lighting while driving increases the risk of a crash.

Remedy:

Dealers will replace the ground stud, free of charge. Owner notification letters are expected to be mailed August 13, 2021. Owners may contact Land Rover customer service at 1-800-637-6837. Land Rover's number for this recall is N607.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

As required in Part 573.6(c)(6), in the case of a defect, please amend the chronology to include all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. Please add the number of field reports with their dates of receipt.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Jaguar Land Rover North America, LLC's contact for this recall will be Jennifer Kruger who may be reached by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

