

June 22, 2021

Mr. Wesley Chestnut Shyft Group 41280 Bridge Street Novi, MI 48375

Subject: Incorrect Seating Capacity on Placard/FMVSS 110

Dear Mr. Chestnut:

This letter serves to acknowledge Shyft Group's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: UTILIMASTER/VELOCITY/2021

Mfr's Report Date: June 14, 2021

NHTSA Campaign Number: 21V-448

Components: EQUIPMENT:OTHER:LABELS TIRES

Potential Number of Units Affected: 80

Problem Description:

Shyft Group is recalling certain 2021 Utilimaster Velocity vehicles. The Tire and Loading Information placard incorrectly states a seating capacity of one, although the actual seating capacity is two. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 110, "Tire Selection and Rims."

Consequence:

Incorrect seating capacity information may cause the vehicle to be overloaded, increasing the risk of a crash.

Remedy:

Dealers will install new placards, free of charge. Owner notification letters are expected to be mailed in June 2021. Owners may contact Shyft Group customer service at 1-800-582-3454. Shyft Group's number for this recall is 21-16.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107MR 21V-448

Please ensure the following requirements are met:

Please amend the Part 573 report to list the correct FMVSS standard from the FMVSS list, and also correct this information in the other sections of the report.

AMENDED 573 REQUIRED.

We have received Shyft Group's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Shyft Group's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Lee Ansk

Alex Ansley Chief, Recall Management Division Office of Defects Investigation Enforcement

