



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 16, 2021

Mr. Bryce Frankenberger
Compliance Manager
Heartland Recreational Vehicles, LLC
2831 Dexter Drive
Elkhart, IN 46514

NEF-107KL
21V-428

Subject: Propane Regulator May Fail and Cause Fire

Dear Mr. Frankenberger:

This letter serves to acknowledge Heartland Recreational Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CRUISER/SHADOW CRUISER/2018-2021
HEARTLAND/LITHIUM/2020-2021
HEARTLAND/MALLARD/2018-2021
HEARTLAND/NORTH TRAIL/2021
HEARTLAND/PIONEER/2018-2019
HEARTLAND/PROWLER/2018-2021
HEARTLAND/SUNDANCE/2018-2021
HEARTLAND/TERRY CLASSIC/2018-2019
HEARTLAND/TRAIL RUNNER/2018-2021
HEARTLAND/WILDERNESS/2018-2021

Mfr's Report Date: June 4, 2021

NHTSA Campaign Number: 21V-428

Components:

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER:LPG SYSTEMS

Potential Number of Units Affected: 22,326

Problem Description:

Heartland Recreational Vehicles, LLC. (Heartland) is recalling certain 2018-2021 Mallard, Shadow Cruiser, Sundance XLTTT, Wilderness, Prowler, Trail Runner, 2018-2019 Pioneer, Terry Classic, 2020-2021 Lithium, and 2021 North Trail trailers equipped with a Winntec model 6020 two-stage propane regulator. The regulator may fail, causing an increase in propane pressure.

Consequence:

Increased propane pressure can enlarge the flames in gas appliances, increasing the risk of a fire.

Remedy:

Dealers will replace the regulator and test the propane system for leaks, free of charge. Owner notification letters are expected to be mailed August 4, 2021. Owners may contact Heartland customer service at 1-877-262-8032.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Heartland Recreational Vehicles, LLC's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement