



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 10, 2021

Ms. Regina Carto
Executive Director - Global Safety Field Investigations & Regulatory
General Motors, LLC
GM Global Tech Center
29247 Louis Chevrolet Rd, Floor 2
Warren, MI 48093

NEF-107DM
21V-421

Subject: Air Bag Light May Not Indicate Malfunction

Dear Ms. Carto:

This letter serves to acknowledge General Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BUICK/ENVISION/2021
CADILLAC/CT4/2021
CADILLAC/CT5/2021
CADILLAC/ESCALADE/2021
CADILLAC/ESCALADE ESV/2021
CHEVROLET/CORVETTE/2021
CHEVROLET/SUBURBAN/2021
CHEVROLET/TAHOE/2021
GMC/YUKON/2021
GMC/YUKON XL/2021

Mfr's Report Date: June 3, 2021

NHTSA Campaign Number: 21V-421

Components:

AIR BAGS:SRS MALFUNCTION WARNING LAMP/LIGHT
ELECTRICAL SYSTEM:SOFTWARE

Potential Number of Units Affected: 285,622

Problem Description:

General Motors, LLC (GM) is recalling certain 2021 Buick Envision, Cadillac CT4, CT5, Escalade, Escalade ESV, Chevrolet Tahoe, Corvette, Suburban, GMC Yukon, Yukon XL vehicles. The communications gateway module incorrectly processes a loss of communication with the sensing diagnostic module (SDM), causing the air bag malfunction indicator light to inconsistently illuminate.

Consequence:

The air bag malfunction indicator light may fail to warn the driver of a problem with the air bag, increasing the risk of injury.



Remedy:

Dealers will update the software in the communications gateway module, free of charge. Owner notification letters are expected to be mailed July 19, 2021. Owners may contact Buick customer service at 1-800-521-7300, Cadillac customer service at 1-800-458-8006, Chevrolet customer service at 1-800-222-1020, or GMC customer service at 1-800-462-8782. GM's number for this recall is N212338110.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received GM's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

General Motors, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement