



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 10, 2021

Mr. Gerard Hones
Mack Trucks, Inc.
7900 National Service Road
Greensboro, NC 27409

NEF-107MR
21V-416

Subject: Hubcap can Separate and Become Road Hazard

Dear Mr. Hones:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MACK/ANTHEM (AN)/2021-2022
MACK/GRANITE (GR)/2021-2022
MACK/GRANITE (GU)/2021-2022
MACK/PINNACLE (CHU)/2021-2022
MACK/PINNACLE (CXU)/2021-2022
MACK/PINNACLE (PI)/2021-2022

Mfr's Report Date: June 2, 2021

NHTSA Campaign Number: 21V-416

Components:

WHEELS
WHEELS:HUB

Potential Number of Units Affected: 307

Problem Description:

Mack Trucks, Inc. (Mack) is recalling certain 2021-2022 Anthem, Granite, and Pinnacle vehicles. The hubcap compression spring can cause the hubcap to separate.

Consequence:

A separated hubcap can create a road hazard, increasing the risk of a crash.

Remedy:

The remedy is still under development. In the interim, dealers will remove the hubcap, free of charge. Interim owner notification letters are expected to be mailed July 23, 2021. Owners will receive a second notice when the remedy is available. Owners may contact Mack customer service at 1-800-866-1177. Mack's number for this recall is SC0425.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

A description of Mack's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mack Trucks, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement