



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 3, 2021

Ms. Wanda Wolfe
Recalls Clerk
Triple E Recreational Vehicles
P.O. Box 1230
Winkler R6W 4C4

NEF-107KL
21V-400

Subject: Refrigerator Exhaust May Cause Fire

Dear Ms. Wolfe:

This letter serves to acknowledge Triple E Recreational Vehicles's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TRIPLE E/SERENITY/2020-2021
TRIPLE E/UNITY/2020-2021
TRIPLE E RV/WONDER/2020-2021

Mfr's Report Date: May 27, 2021

NHTSA Campaign Number: 21V-400

Components:

EQUIPMENT:APPLIANCE:REFRIGERATOR

Potential Number of Units Affected: 1,173

Problem Description:

Triple E Recreational Vehicles (Triple E) is recalling certain 2020-2021 Serenity S24CB, Unity U24MB, U24CB, U24IB, U24FX, U24TB, U24RL, Wonder W24RL, W24MB, W24FTB, and W24RTB recreational vehicles. The metal deflector that protects the refrigerator's wood frame from exhaust is positioned too low, which could allow the exhaust to discolor or char the wood frame.

Consequence:

Discoloration or charring of the wood frame can increase the risk of a fire.

Remedy:

Dealers will install a metal deflector extension, free of charge. Owner notification letters are expected to be mailed June 7, 2021. Owners may contact Triple E customer service at 1-877-992-9906. Triple E's number for this recall is CA#9932-1.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

As required in Part 573.6(c)(6), in the case of a defect, please amend the chronology to provide all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt.

AMENDED 573 REQUIRED.

Triple E's owner letter has been reviewed and approved for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Triple E Recreational Vehicles's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement