



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 4, 2021

Mr. Randy Smith
Life Line Emergency Vehicles
1 Life-Line Drive
PO Box 299
Sumner, IA 50674

NEF-107MR
21V-384

Subject: Rear Brake Caliper Flexible Line May Leak

Dear Mr. Smith:

This letter serves to acknowledge Life Line Emergency Vehicles's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LIFELINE/RAM 5500/2019-2020

Mfr's Report Date: May 25, 2021

NHTSA Campaign Number: 21V-384

Components:

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:HOSES, LINES/PIPING, AND FITTINGS

Potential Number of Units Affected: 36

Problem Description:

Life Line Emergency Vehicles (Life Line) is recalling certain 2019-2020 Dodge 5500 vehicles. The rear brake caliper flexible line may have been improperly routed, which could allow it to chafe against suspension components, and result in a brake fluid leak.

Consequence:

A brake fluid leak can cause a loss of brakes and increase the risk of a crash.

Remedy:

Dealers will modify the rear brake caliper flexible line mounting, and replace the rear brake caliper flexible line as needed, free of charge. Owners may contact Life Line customer service at 1-563-578-3317 ext. 132.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

The information in your report suggests that Life Line may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6 Significant civil penalties can be assessed for this violation.



Please ensure the following requirements are met:

Your company must supply the estimated date(s) for which it will notify owners and dealers regarding this safety recall. The current dates supplied have already past.

AMENDED 573 REQUIRED.

The chronology in the Part 573 report is incomplete due to character limitation. Please upload the chronology as a separate document.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Life Line Emergency Vehicles's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement