



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 25, 2021

Mr. Garrett Carolus
Keystone RV Company
PO Box 2000
Goshen, IN 46527

NEF-107KL
21V-368

Subject: 120VAC Wiring Connectors Not Mounted Properly

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KEYSTONE/MONTANA HIGH COUNTRY/2021

Mfr's Report Date: May 19, 2021

NHTSA Campaign Number: 21V-368

Components:

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER:120/240 VAC ELECTRICAL SYSTEM:WIRING

Potential Number of Units Affected: 3,292

Problem Description:

Keystone RV Company (Keystone) is recalling certain 2021 High Country Montana trailers. The 120VAC wiring connectors for the slide room circuit were not mounted properly, which can allow water to enter the electrical connections.

Consequence:

Wet electrical connections can increase the risk of a fire.

Remedy:

Dealers will inspect the connectors, and mount the connectors to the frame, free of charge. Owner notification letters are expected to be mailed June 18, 2021. Owners may contact Keystone customer service at 1-866-425-4369. Keystone's number for this recall is 21-409.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Keystone's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.



Please ensure the following requirements are met:

As required in Part 573.6(c)(6), in the case of a defect, please amend the chronology to provide all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Keystone RV Company's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement