



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 24, 2021

Jim Moore
Manager of In-Use Vehicle Conformity
Porsche Cars North America, Inc.
One Porsche Drive
Atlanta, GA 30354

NEF-107SS
21V-362

Subject: Front Lower Trailing Arms Not Forged Correctly

Dear Jim Moore:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PORSCHE/PANAMERA/2021
PORSCHE/PANAMERA 4/2021
PORSCHE/PANAMERA 4 E-HYBRID/2021
PORSCHE/PANAMERA 4S/2021
PORSCHE/PANAMERA 4S E-HYBRID/2021
PORSCHE/PANAMERA GTS/2021
PORSCHE/PANAMERA TURBO S/2021
PORSCHE/TAYCAN/2021

Mfr's Report Date: May 17, 2021

NHTSA Campaign Number: 21V-362

Components:

SUSPENSION:FRONT

Potential Number of Units Affected: 565

Problem Description:

Porsche Cars North America, Inc. (Porsche) is recalling certain 2021 Taycan, Panamera, Panamera Turbo S, Panamera GTS, Panamera 4, Panamera 4 Sport Turismo, Panamera 4 Executive, Panamera 4S Executive, Panamera 4S, Panamera 4S E-Hybrid, and Panamera 4 E-Hybrid vehicles. The front lower trailing arms were not forged correctly and may break.

Consequence:

A broken front lower trailing arm may cause a loss of vehicle control, increasing the risk of a crash.

Remedy:

Dealers will replace the front lower trailing arms, free of charge. Owner notification letters are expected to be mailed July 16, 2021. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is AMB2.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

As required in Part 573.6(c)(6), in the case of a defect, please amend the chronology to provide all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, with their dates of receipt.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Porsche Cars North America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement