



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 21, 2021

Mr. Gregory Vismara
Vice President Engineering
Gillig, LLC
25800 Clawiter Road
Hayward, CA 94545

NEF-107MR
21V-352

Subject: High Pressure Fuel Rail Assembly May Leak Fuel

Dear Mr. Vismara:

This letter serves to acknowledge Gillig, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GILLIG/LOW FLOOR/2017-2020

Mfr's Report Date: May 14, 2021

NHTSA Campaign Number: 21V-352

Components:

FUEL SYSTEM, DIESEL:FUEL INJECTION SYSTEM:FUEL RAIL

Potential Number of Units Affected: 4,399

Problem Description:

Gillig, LLC. (Gillig) is recalling certain 2017-2020 Low Floor vehicles. The sealing washer may not seat correctly in the pilot bore holes, allowing the high pressure fuel rail assembly to leak.

Consequence:

A fuel leak in the presence of an ignition source increases the risk of a fire.

Remedy:

Gillig will inspect the rail threads, and replace the rail as necessary, free of charge. Owner notification letters are expected to be mailed July 13, 2021. Owners may contact Gillig customer service at 1-510-264-5073 or 1-800-735-1500.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Gillig, LLC's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement