



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 20, 2021

Mr. Charlie Grimes  
Warranty Advisor  
Ferrara Fire Apparatus, Inc.  
27855 James Chapel Rd.  
Holden, LA 70744

NEF-107MR  
21V-349

**Subject:** High Pressure Fuel Rail Assembly May Leak Fuel

Dear Mr. Grimes:

This letter serves to acknowledge Ferrara Fire Apparatus, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FERRARA/IGNITER/2017-2020  
FERRARA/INFERNO/2017-2020

**Mfr's Report Date:** May 13, 2021

**NHTSA Campaign Number:** 21V-349

**Components:**

FUEL SYSTEM, DIESEL:FUEL INJECTION SYSTEM:FUEL RAIL

**Potential Number of Units Affected:** 259

**Problem Description:**

Ferrara Fire Apparatus, Inc. (Ferrara) is recalling certain 2017-2020 Inferno and Igniter vehicles. The sealing washer may not seat correctly in the pilot bore holes, allowing the high pressure fuel rail assembly to leak.

**Consequence:**

A fuel leak in the presence of an ignition source increases the risk of a fire.

**Remedy:**

Dealers will inspect the rail threads, and replace the rail as necessary, free of charge. Owner notification letters are expected to be mailed June 7, 2021. Owners may contact Ferrara customer service at 1-800-443-9006.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the [affected component]. If your company manufactured the component itself, then please state so in 573.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Ferrara Fire Apparatus, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement