



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 19, 2021

Mr. Steve Thorne  
National Warranty Manager  
Airstream, Inc.  
419 W Pike St.  
Jackson Center, OH 45365

NEF-107KL  
21V-345

**Subject:** Stove Top Burner Flame May Enter Cabinet

Dear Mr. Thorne:

This letter serves to acknowledge Airstream, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

AIRSTREAM/FLYING CLOUD/2020-2021  
AIRSTREAM/INTERNATIONAL/2020-2021

**Mfr's Report Date:** May 12, 2021

**NHTSA Campaign Number:** 21V-345

**Components:**

EQUIPMENT:APPLIANCE:OVEN/STOVE/COOKTOP

**Potential Number of Units Affected:** 591

**Problem Description:**

Airstream, Inc. (Airstream) is recalling certain 2020-2021 25RB Flying Cloud, 28RB Flying Cloud, 30RB Flying Cloud, 25RB International, 28RB International, and 30RB International trailers. The stove top range was incorrectly installed in a non-sealed cabinet.

**Consequence:**

A draft can cause the flame to enter the non-sealed cabinet, increasing the risk of a fire.

**Remedy:**

The remedy is still under development. Owner notification letters are expected to be mailed July 11, 2021. Owners may contact Airstream customer service at 1-877-596-6505 or 1-937-596-6111 ext. 7401 or 7411.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the stove and cabinet. If your company manufactured the component itself, then please state so in 573.

AMENDED 573 REQUIRED.

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Airstream, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement