



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 12, 2021

Mr. Adrian Diaz  
Assistant Engineering Director Automotive Safety Office  
Ford Motor Company  
330 Town Center Drive  
Suite 500/5024  
Dearborn, MI 48126

NEF-107DM  
21V-324

**Subject:** Warped Axle Flange May Fracture Wheel Studs

Dear Mr. Diaz:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/TRANSIT/2019

**Mfr's Report Date:** May 7, 2021

**NHTSA Campaign Number:** 21V-324

**Components:**

SUSPENSION:REAR:NON-POWERED AXLE ASSEMBLY

**Potential Number of Units Affected:** 2,503

**Problem Description:**

Ford Motor Company (Ford) is recalling certain 2019 Transit T150, T250, T350 vehicles equipped with aluminum alloy wheels. The wheel mounting surface of the axle flange may be warped and cause the wheel studs to fracture.

**Consequence:**

Fractured studs may allow the wheel to detach, increasing the risk of crash.

**Remedy:**

Dealers will inspect and if necessary, replace the rear axle shaft assembly, axle shaft mounting bolts, and rear wheel lug nuts, free of charge. Owner notification letters are expected to be mailed June 21, 2021. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 21S21.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Ford Motor Company's contact for this recall will be DeMara Magruder who may be reached by email at [demara.magruder@dot.gov](mailto:demara.magruder@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement