



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 12, 2021

Mr. Chris Sandvig  
Volkswagen Group of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326

NEF-107SS  
21V-321

**Subject:** Modifications to Vehicles Made Them Noncompliant

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VOLKSWAGEN/ATLAS/2018  
VOLKSWAGEN/CC/2017  
VOLKSWAGEN/E-GOLF/2017  
VOLKSWAGEN/GOLF/2017  
VOLKSWAGEN/GOLF R/2018-2019  
VOLKSWAGEN/PASSAT/2016-2017  
VOLKSWAGEN/TIGUAN/2017  
VOLKSWAGEN/TOUAREG/2017

**Mfr's Report Date:** May 5, 2021

**NHTSA Campaign Number:** 21V-321

**Components:**

UNKNOWN OR OTHER

**Potential Number of Units Affected:** 46

**Problem Description:**

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2017 Touareg GP, Tiguan, Golf A6, E-Golf GP, CCF, 2016-2017 Passat GP, 2018-2019 Golf R GP, and 2018 Atlas vehicles. These internal-use vehicles were sold without confirmation that they were built to all applicable regulatory requirements and may have been modified prior to sale. As such, these vehicles may fail to comply with the requirements of various Federal Motor Vehicle Safety Standards.

**Consequence:**

Vehicles that do not meet all regulatory requirements may have an increased risk of injury, crash, or fire.

**Remedy:**

Volkswagen will repurchase the vehicles. Owner notification letters are expected to be mailed July 2, 2021. Owners may contact Volkswagen customer service at 1-800-893-5298. Volkswagen's number for this recall is 01F1.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volkswagen Group of America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement