



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 14, 2021

Ms. Wanda Wolfe
Recalls Clerk
Triple E Recreational Vehicles
P.O. Box 1230
Winkler R6W 4C4

NEF-107KL
21V-320

Subject: Generator Fan May Damage Remote Harness Wires

Dear Ms. Wolfe:

This letter serves to acknowledge Triple E Recreational Vehicles's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TRIPLE E/SERENITY/2020
TRIPLE E/UNITY/2020-2021
TRIPLE E RV/WONDER/2020-2021

Mfr's Report Date: May 5, 2021

NHTSA Campaign Number: 21V-320

Components:

EQUIPMENT:ELECTRICAL:ACCESSORY GENERATOR:WIRING

Potential Number of Units Affected: 1,006

Problem Description:

Triple E Recreational Vehicles (Triple E) is recalling certain 2020-2021 Unity U24FX, U24RI, U24MB, U24CB, U24TB, U24IB, 2020-2021 Wonder W24MB, W24FTB, W24RTB, and 2020 Serenity S24CB recreational vehicles. The auto generator start remote harness wires may be damaged by the generator fan.

Consequence:

Damaged wires may cause an electrical shock, increasing the risk of injury.

Remedy:

Dealers will bundle the wires with nylon ties, free of charge. Owner notification letters are expected to be mailed May 10, 2021. Owners may contact Triple E customer service at 1-877-992-9906. Triple E's number for this recall is CA#9927-1.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We note that your report states that Triple E believes that this matter does not have a safety risk. In our view, this statement has no force or effect in terms of Triple E's obligation to undertake and complete the recall, and NHTSA does not agree with it.

We have received Triple E's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Triple E Recreational Vehicles's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement