



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 6, 2021

Mr. Gregory Vismara
Vice President Engineering
Gillig, LLC
25800 Clawiter Road
Hayward, CA 94545

NEF-107MR
21V-291

Subject: Roof Door May Accidentally Open

Dear Mr. Vismara:

This letter serves to acknowledge Gillig, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GILLIG/BRT/2020-2021
GILLIG/LOW FLOOR/2020-2021

Mfr's Report Date: April 23, 2021

NHTSA Campaign Number: 21V-291

Components:

STRUCTURE:BODY:DOOR

Potential Number of Units Affected: 229

Problem Description:

Gillig, LLC (Gillig) is recalling certain 2020-2021 29, 35, 40-foot Low Floor and BRT buses powered by Compressed Natural Gas (CNG). The overlap between the curb side and street side roof doors is insufficient and may allow the street side door to accidentally open.

Consequence:

An open door may strike another vehicle or structure, increases the risk of a crash.

Remedy:

Dealers will install a new locking plate, overlap bracket, and mounting hardware, free of charge. Owner notification letters are expected to be mailed on May 17, 2021. Owner may contact Gillig customer service at 1-510-264-5073 or 1-800-735-1500.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Gillig's proposed owner notification letter and have approved it for distribution.



Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Gillig, LLC's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement