



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 30, 2021

Mr. Will Swindell  
Senior Engineer  
Nissan North America, Inc.  
P.O. Box 685001  
Franklin, TN 37068

NEF-107SS  
21V-286

**Subject:** Missing Internal Bushing In Brake Caliper

Dear Mr. Swindell:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

NISSAN/ROGUE/2021

**Mfr's Report Date:** April 22, 2021

**NHTSA Campaign Number:** 21V-286

**Components:**

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC:CALIPER

**Potential Number of Units Affected:** 14,054

**Problem Description:**

Nissan North America, Inc. (Nissan) is recalling certain 2021 Rogue vehicles. The rear left and/or right brake caliper assemblies may be missing an internal bushing, allowing the O-ring seal to move and brake fluid to leak.

**Consequence:**

A loss of brake fluid may reduce braking performance, increasing the risk of crash.

**Remedy:**

Dealers will inspect and replace the left and/or right rear brake calipers, as necessary, free of charge. Owner notification letters are expected to be mailed June 10, 2021. Owners may contact Nissan customer service at 1-800-867-7669. Nissan's number for this recall is PC804.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Nissan North America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement