

U.S. Department of Transportation

# National Highway Traffic Safety Administration

April 29, 2021

Mr. Fred Imundo Compliance Coordinator Navistar, Inc. 2701 Navistar Dr. Lisle, IL 60532 NEF-107MR 21V-281

1200 New Jersey Avenue SE Washington, DC 20590

**Subject:** Engine Wrist Pin Bushing May Fail

Dear Mr. Imundo:

This letter serves to acknowledge Navistar, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

INTERNATIONAL/LT/2019-2021 INTERNATIONAL/RH/2019-2021

Mfr's Report Date: April 22, 2021

NHTSA Campaign Number: 21V-281

# **Components:**

**ENGINE** 

**Potential Number of Units Affected:** 10,038

#### **Problem Description:**

Navistar, Inc. (Navistar) is recalling certain 2019-2021 International LT and RH trucks. The wrist pin may crack and cause connecting rod failure.

### **Consequence:**

Connecting rod failure may cause a stall, increasing the risk of a crash.

### Remedy:

Navistar will notify owners and dealers will install a detection system software to warn the driver prior to engine connecting rod failure and engines with a defective connecting rod will be repaired, free of charge. Vehicles previously repaired under Recall 20V255 which received only a software update will need to return to the dealer for the new remedy. Owner notifications are expected to be mailed on July 8, 2021. Owners may contact Navistar customer service at 1-800-448-7825. Navistar's number for this recall is 20505.

# **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Navistar, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

