



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 16, 2021

Mr. J.S. (Jurassic) Park
VP/ Chief Safety Officer
Kia Motors America
111 Peters Canyon Road
Irvine, CA 92606-1790

NEF-107JK
21V-260

Subject: Foreign Particles May Cause Oil Pump to Fail

Dear Mr. Park:

This letter serves to acknowledge Kia Motors America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KIA/FORTE/2017-2018

Mfr's Report Date: April 13, 2021

NHTSA Campaign Number: 21V-260

Components:

ENGINE AND ENGINE COOLING:ENGINE:OIL/LUBRICATION:PUMP

Potential Number of Units Affected: 4,069

Problem Description:

Kia Motors America (Kia) is recalling certain 2017-2018 Forte vehicles equipped with a 2.0L Nu MPI engine. Foreign particles may stick inside the oil pump, which may cause an oil pump failure and engine damage.

Consequence:

A damaged engine may stall, increasing the risk of a crash.

Remedy:

Kia will notify owners, and dealers will replace the oil pan, free of charge. The recall is expected to begin June 11, 2021. Owners may contact Kia customer service at 1-800-333-4542. Kia's number for this recall is SC210.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the oil pan, in addition to the oil pump information already provided. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Kia Motors America's contact for this recall will be Jennifer Kruger who may be reached by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement