



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 19, 2021

Ms. Larissa Stoffels
Exec Mgr, Vehicle Safety
Daimler Trucks North America, LLC
4747 N. Channel Ave
Portland, OR 97217

NEF-107MR
21V-256

Subject: Steering Arm and Tie Rod Bolts May Fracture

Dear Ms. Stoffels:

This letter serves to acknowledge Daimler Trucks North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FCCC/MT45/2021-2022
FCCC/MT55/2021-2022
FCCC/S2/2022
FCCC/XB/2022
FCCC/XC CHASSIS/2021-2022
FREIGHTLINER/108SD/2021-2022
FREIGHTLINER/114SD/2021-2022
FREIGHTLINER/122SD/2021-2022
FREIGHTLINER/BUSINESS CLASS M2/2021-2022
FREIGHTLINER/CASCADIA/2021-2022
FREIGHTLINER/CUSTOM CHASS S2/2021
FREIGHTLINER/CUSTOM CHASS XB/2021
WESTERN STAR/4700/2021-2022
WESTERN STAR/4900/2021-2022
WESTERN STAR/5700/2021-2022

Mfr's Report Date: April 12, 2021

NHTSA Campaign Number: 21V-256

Components:

STEERING:CRITICAL FASTENERS
STEERING:LINKAGES:TIE ROD ASSEMBLY

Potential Number of Units Affected: 17,822

Problem Description:

Daimler Trucks North America, LLC (DTNA) is recalling certain 2021-2022 Freightliner Cascadia, Business Class M2, 114SD, 108SD, 122SD, Custom Chass S2 Chassis, Custom Chass XB Chassis, Custom Chass XC Chassis, and Custom Chass MT Chassis Western Star 4700, 4900, 5700 vehicles . The steering arm and tie rod bolts may have a defective seam that can fracture.



Consequence:

A fractured bolt may cause a loss of steering, increasing the risk of a crash.

Remedy:

DTNA will notify owners, and dealers will replace the tie rod arm and steering arm bolts, free of charge. The recall is expected to begin June 10, 2021. Owners may contact DTNA customer service at 1-800-547-0712. DTNA's number for this recall is FL-884.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Daimler Trucks North America, LLC's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement