



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 19, 2021

Ms. Allison Freeman
Spartan Fire, LLC
1541 Reynolds Road
Charlotte, MI 48813

NEF-107MR
21V-252

Subject: Broken Shaft Seal May Cause Loss of Power Steering

Dear Ms. Freeman:

This letter serves to acknowledge Spartan Fire, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SPARTAN FIRE/GLADIATOR/2019-2021
SPARTAN FIRE/METROSTAR/2019-2021

Mfr's Report Date: April 10, 2021

NHTSA Campaign Number: 21V-252

Components:

STEERING:HYDRAULIC POWER ASSIST:PUMP

Potential Number of Units Affected: 243

Problem Description:

Spartan Fire, LLC (Spartan Fire) is recalling certain 2019-2021 Spartan Fire Gladiator and MetroStar vehicles. Pressure may build in the power steering pump and break the shaft seal, resulting in a loss of power steering assist.

Consequence:

A loss of power steering assist may increase the risk of a crash.

Remedy:

Spartan Fire will notify owners, and dealers will provide a new power steering pump, free of charge. The recall is expected to begin May 24, 2021. Owners may contact Spartan Fire customer service at 1-517-543-6400.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

The percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)). If less than 1%, amend your filing to state 1% and provide the actual calculated amount in the first product text box.

AMENDED 573 REQUIRED.

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Spartan Fire, LLC's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement