



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 8, 2021

Mr. Michael Nixdorf
Director, Product Integrity
Harley-Davidson Motor Company
11800 W. Capitol Drive
Wauwatosa, WI 53222

NEF-107JK
21V-225

Subject: Headlights May Fail

Dear Mr. Nixdorf:

This letter serves to acknowledge Harley-Davidson Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HARLEY-DAVIDSON/XL1200C/2019
HARLEY-DAVIDSON/XL1200CX/2019-2020
HARLEY-DAVIDSON/XL1200NS/2019-2021
HARLEY-DAVIDSON/XL1200X/2019-2021
HARLEY-DAVIDSON/XL1200XS/2019
HARLEY-DAVIDSON/XL883L/2019
HARLEY-DAVIDSON/XL883N/2019-2021

Mfr's Report Date: March 31, 2021

NHTSA Campaign Number: 21V-225

Components:

EXTERIOR LIGHTING:HEADLIGHTS:BULBS

Potential Number of Units Affected: 31,346

Problem Description:

Harley-Davidson Motor Company (Harley-Davidson) is recalling certain 2019-2021 Sportster (XL) motorcycles and 796 headlight assemblies that may have been sold as replacement parts for 2005-2019 Sportster, 2005-2017 Softail, 2005-2017 Dyna, and 2005-2011 V-Rod motorcycles. The glass bulb within the headlight assembly may fail, causing a loss of both high and low beams.

Consequence:

A loss of both headlight beams can reduce visibility and increase the risk of a crash.

Remedy:

Harley-Davidson will notify owners, and dealers will install a headlamp bulb shield, free of charge. The recall is expected to begin April 12, 2021. Owners may contact Harley-Davidson customer service at 1-800-258-2464. Harley-Davidson's number for this recall is 0177.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Harley-Davidson's proposed owner notification letter and approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Harley-Davidson Motor Company's contact for this recall will be Jennifer Kruger who may be reached by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement