



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 5, 2021

Mr. Andy Hardwick  
General Manager/Technical Support  
Dennis Eagle Inc.  
2101 47th Street  
Sarasota, FL 34234

NEF-107MR  
21V-220

**Subject:** Brake Warning Light Malfunction/FMVSS 101& 125

Dear Mr. Hardwick:

This letter serves to acknowledge Dennis Eagle Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DENNIS EAGLE/ELITE/2017-2021  
DENNIS EAGLE/PROVIEW/2017-2021

**Mfr's Report Date:** March 30, 2021

**NHTSA Campaign Number:** 21V-220

**Components:**

SERVICE BRAKES, AIR:ANTILOCK:ABS WARNING LIGHT

**Potential Number of Units Affected:** 35

**Problem Description:**

Dennis Eagle, Inc. (Dennis Eagle) is recalling certain 2017-2021 Elite and Proview vehicles. When the brake pads wear out, the ABS warning light may incorrectly illuminate in addition to the Brake Pad Wear warning light. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard numbers 101, "Control and Displays", and "Warning Devices."

**Consequence:**

The incorrect illumination of the ABS warning light may cause the driver to believe the ABS has failed, changing driving behavior and increasing the risk of a crash.

**Remedy:**

Dennis Eagle will notify owners, and dealers will install software updates to the braking system and the instrument clusters, free of charge. The recall is expected to begin May 24, 2021. Owners may contact Dennis Eagle customer service at 1-813-440-8136. Dennis Eagle's number for this recall is FSI1437.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).



We note that your report states that Dennis Eagle believes that this matter does not have a safety risk. In our view, this statement has no force or effect in terms of Dennis Eagle's obligation to undertake and complete the recall, and NHTSA does not agree with it.

**Please ensure the following requirements are met:**

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Dennis Eagle Inc.'s contact for this recall will be Michelle Rice who may be reached by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement